



OPERATING RULES OF BEER SPA SVIJANY

Operator

PIVOVAR SVIJANY, a.s.
Registered office: Svijany 25, 463 46 Svijany
Company ID: 25035207
VAT ID: CZ25035207

Contact

Beer Spa Svijany
No. 26, 463 46 Svijany
Tel.: +420 481 770 704
E-mail: info@pivnilaznesvijany.cz

The Operating Rules ensure safety, order, and cleanliness within the premises of the Beer Spa Svijany. Every visitor of the Beer Spa Svijany agrees to comply with these Operating Rules as well as all other rules of safe and proper operation.

- The Beer Spa Svijany may only be visited following a prior reservation and payment.
- Entry to the Beer Spa Svijany is permitted only to persons over 18 years of age. Persons who, due to physical disability, cannot move independently or safely, or whose health might otherwise be endangered, may enter only when accompanied by a suitable attendant.
- Each visitor is required to familiarise themselves with contraindications relating to the beer bath or massage procedures.
- A straw bed is provided in each room for rest after the bath. The straw is replaced regularly every 3 months.
- Visitors are prohibited from behaviour that is contrary to good morals or disrupts safety, peace, or order. Excessive noise, running, and entering areas designated for staff only are strictly forbidden.
- Visitors who are intoxicated or under the influence of drugs may be excluded from the Beer Spa.
- Smoking, drug use, and the lighting of fires are strictly prohibited throughout the Beer Spa Svijany.
- Every visitor must take into account the increased risk of injury related to wet surfaces associated with beer bath operations. Extra caution is required, especially when entering and exiting the tub. The operator is liable for injury only if it results from a breach of the operator's duty to prevent dangerous situations (Section 2900 of the Civil Code). Injuries caused solely by the visitor's negligence are the responsibility of the visitor.



HOTEL & ZÁMEK SVIJANY

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- All injuries must be reported to Beer Spa staff **immediately**, who will ensure first aid. If an injury is not reported without delay, later reports may not be taken into account.
- The operator regularly checks the condition of floors, tubs, and other equipment and ensures supervision by trained staff.
- Each visitor must follow the instructions of the Beer Spa staff, who are responsible for visitor safety and compliance with the Operating Rules.
- A strict ban applies to bringing personal glassware or any glass objects into the Beer Spa premises, as these may cause serious injury in the event of slipping. It is forbidden to enter the beer bath rooms in outdoor footwear.
- Visitors may not manipulate, move, or otherwise damage interior equipment. It is forbidden to remove items belonging to the interior fittings or property of the Beer Spa. Entry to the technical and technological areas is prohibited.
- Persons who do not comply with the Operating Rules may be expelled by the Beer Spa staff, **without refund** of the paid procedure.
- The operator is not liable for valuables brought into the Beer Spa. Valuables include: larger sums of money, jewellery, mobile phones, payment cards, etc. Any theft must be reported to the Beer Spa staff.
- In the event of fire, visitors must follow the instructions of the Beer Spa staff and applicable fire safety guidelines.
- In case of excessive contamination of the premises, the client must pay a fee of CZK 2,000, corresponding to cleaning and sanitation costs. In case of damage or destruction of spa equipment, the client must pay the cost of repair or replacement.
- By signing in accordance with GDPR principles, the client confirms that they have been acquainted with these Operating Rules and agree to comply with them.

These Operating Rules enter into force on **1 November 2025**.

Ing. Libor Stejskal

Manažer Hotelu & Zámku Svijany



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