



Operating Regulations of Svijany Beer Spa

Operator

PIVOVAR SVIJANY, a.s.

Registered office: Svijany 25, Svijany, 463 46

Company ID No.: 25035207

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Contact

Svijany Beer Spa

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Business Activity – “Beer Spa”

- Detailed description and specification of services:

The Beer Spa is located in the “Old School” building. It consists of rooms situated on the ground floor and the first floor. On the ground floor there are 4 separate rooms, 3 of which are intended for bathing procedures. One room serves as a changing room for guests.

A reception area with facilities and sanitary amenities for staff is located in the entrance hall on the ground floor. On the first floor there is an office and a separate massage room.

The Beer Spa operates in the form of a bath in a tub filled with warm water at approximately 38°C, to which brewer’s yeast, ground malt and hop pellets are added in front of the guests.

Each room contains a straw bed for relaxation after the bath. The straw is replaced regularly every 3 months. Massages are relaxation massages, and only Saloos massage oils are used. A shower is available for visitors in every room except the changing room.

- Total number of employees: 3 persons (receptionist, spa cleaning staff)
- Opening hours:

Mon–Fri (1:00 p.m. – 9:00 p.m.), Sat (10:00 a.m. – 9:00 p.m.), Sun (1:00 p.m. – 8:00 p.m.)

Ensuring a Suitable Indoor Climate

Rooms intended for beer baths, massages and the entrance hall are ventilated by windows and an air-handling system. Heating: gas boiler – underfloor heating and air-handling system.

Lighting: natural daylight through windows and artificial lighting. The air temperature is monitored using thermometers located in individual rooms. Heating and ventilation are centrally controlled from the reception area.



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To create a pleasant atmosphere, the beer spa treatment rooms are equipped with a small fireplace for alcohol fuel.

Floors, Walls and Suitable Furnishings

Rooms intended for beer baths have tiled floors, and all furnishings (beds, bathing tubs) are designed to be washable and disinfectable. The massage room is equipped with a washbasin with hot and cold running drinking water and a shower. Areas around washbasins and showers are fitted with washable surfaces.

Sanitary Facilities:

Each room with bathing tubs is equipped with a shower enclosure. Toilets are located in the common corridor. They are ventilated by fans, and both walls and floors are covered with washable materials. The toilets are equipped with washbasins with hot and cold water.

Ensuring Drinking Water Supply

Source of running drinking water: private drinking water source. Method of hot water production: central water-heating boiler.

II. Use of Machinery, Equipment and Other Devices

One room containing a bathing tub is equipped with a small bioethanol fireplace. Beer dispensing towers are installed next to each tub. Keg cooling is provided by an external cooling box. Beer is supplied centrally from a Biogon gas cylinder located in the technical room beneath the stairs. The same area houses blowers supplying air to the whirlpool tubs. An additional blower serving the rear room is located in the technical area at the end of the corridor. The reception facilities include an electric kettle, microwave oven and kitchenette with refrigerator.

All tools and equipment used comply with Czech technical standards (ČSN) and are provided with the appropriate certificates and documentation. Documentation and user manuals are stored in the office. All premises and equipment are inspected by employees before use. Regular electrical safety inspections are also carried out on electrical equipment. Equipment is used in accordance with the manufacturer's instructions and in a manner that prevents any risk or harm to customer health. All equipment is cleaned after each use.

III. Principles for Preventing Infectious and Other Diseases, Including Conditions for Disinfection and Sterilization

Procedure

The principle of the Beer Spa is based on bathing in a mixture of water, yeast, ground malt and hops. Afterwards, guests may shower and relax on a straw bed.



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Before the procedure begins, guests are informed by reception staff about the bathing procedure and the possible use of showers and other facilities.

A first-aid kit is located at the reception desk, and its contents correspond to the services provided. The first-aid kit contains eye drops, sterile dressings, adhesive plasters, skin disinfectant with virucidal effect, disposable gloves, etc. Expired products, prescription-only medicines, and over-the-counter medicines are not used.

Work Equipment, Tools and Other Items Used During Preparation and Operation of the Beer Spa

Staff transport and install beer kegs and connect them to dispensing equipment. These activities do not involve physical contact with guests. Staff use aprons and work footwear, which are kept clean and regularly cleaned/disinfected.

Sterilization, Disinfection and the Use of Chemical Agents and Mixtures

Although the facility is neither a healthcare nor a social-care institution, the assessment of sterilization and disinfection conditions follows Section 8 and Annex No. 4 of Decree No. 306/2012 Coll., on conditions for preventing the occurrence and spread of infectious diseases and hygiene requirements for healthcare and social-care facilities, as amended.

Work equipment, tools and other items used in bath preparation are disinfected regularly.

Cleaning and Disinfection Procedure for Equipment, Tubs and Premises: After each guest, the room and containers are mechanically cleaned, washed with hot water and detergent, disinfected and rinsed with drinking water. Special wood-care products are used for disinfecting oak tubs. The straw bedding is regularly inspected and replaced every 3 months.

Disinfectants:

Disinfection is carried out by washing, wiping, immersion, spraying, foam application or aerosol application. The prescribed concentration and contact time specified by the manufacturer must always be observed. Expiry dates stated on the labels of disinfectants and all other cosmetic products must be respected. STAR-brand disinfectants and cleaning agents are used. Horsemen Wellness Care Reiniger is used for disinfecting wooden tubs. When handling disinfectants, occupational health and safety principles are observed and personal protective equipment (protective gloves) is used. Employees are trained in first aid procedures.

IV. Personal Hygiene Requirements for Employees and Consumer Health Protection

Employees must maintain personal cleanliness. Hands must be washed in warm running water using a cleansing or disinfecting skin preparation:

- before starting work,



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- after finishing work with each customer,
- after using the toilet,
- after handling waste,
- and whenever contamination occurs.

Hands must then be dried using disposable paper towels or a hand dryer. Employees perform their duties in clean work clothing and footwear. Cleaning staff are provided with leggings and a T-shirt; reception staff use an apron when adding ingredients to the bath. After preparing the bath, staff leave the treatment area and store used work clothing in the staff facilities. Contaminated work clothing is changed immediately; otherwise, it is changed as required. Work clothing and footwear are stored separately from personal belongings and civilian clothing. Clean linen is provided for each guest (sheets and textile towels). Reuse of linen is not permitted. Additional disposable items are used, including paper sheets (for massage tables) and paper towels/napkins (toilets, washbasins and changing room). Guests' clothing is stored in lockers in the changing room during procedures. Only tools, products, equipment and other items complying with applicable legal regulations may be used when providing services. Items unrelated to work activities are not stored on the premises. Smoking is prohibited throughout the facility. Employees may consume meals in the reception staff area.

V. Linen Handling Procedures

The facility uses linen made from materials suitable for boiling at a minimum temperature of 90°C (cotton workwear, cotton towels, cotton napkins, bed sheets), or disposable items such as paper towels, paper napkins and paper sheets. Used linen is stored in laundry baskets in the technical facilities. Containers are washable and disinfectable (or disposable). Used linen is collected and transported three times per week. Laundry washing, boiling, disinfection and ironing are provided by an external company (Prádelna Koudelka). During transport, clean linen is protected against contamination and secondary contamination by PVC covers or designated plastic transport packaging supplied directly by the laundry provider. Transport packaging is cleaned and disinfected daily. Linen is transported in a manner preventing damage to the packaging. Clean linen is stored separately from used linen. Clean linen is kept in clean, regularly disinfected closed cabinets or shelving units.

VI. Cleaning of the Facility Environment

After each guest has completed their treatment, the beer spa room is thoroughly cleaned and disinfected. All premises are cleaned immediately after the procedure and after guests leave the room, or at least once daily, usually using wet cleaning methods and detergents such as Jar. Once per week, cleaning is performed using disinfectants. Sanitary facilities are cleaned using disinfecting agents. All cleaning tools, detergents and disinfectants are stored in technical facilities inaccessible to the public. Tools used for rough cleaning are stored separately from tools used for cleaning work surfaces and equipment.



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Cleaning includes floors, work surfaces, furniture, sanitary facilities, door handles, etc. Windows and doors are cleaned once per month or immediately when soiled.

Waste:

Municipal waste is placed in covered waste bins lined with plastic bags. Waste bins are emptied at least once daily and subsequently cleaned and disinfected. Waste separation is carried out; recycling containers are available at the hotel reception. No hazardous waste is generated at the facility.

VII. Prevention of Unauthorized Entry of Persons and Animals into Operational Areas

VIII. Visitor Rules

- Svijany Beer Spa may only be visited following prior reservation and payment.
- Entry is permitted only to persons over 18 years of age. Persons who cannot move safely and independently due to physical disabilities, or who may endanger their own health, may enter only when accompanied by an appropriate escort.
- Every visitor must familiarize themselves with the contraindications relating to the beer bath and/or massage.
- Each room contains a straw bed for relaxation after bathing. The straw is replaced every 3 months.
- Visitors are prohibited from behaving in a manner contrary to good morals or disturbing safety, peace and order. Unnecessary noise, running, and entering staff-only areas are prohibited.
- Persons under the influence of alcohol or drugs may be excluded from the premises. Smoking, drug use and open flames are strictly prohibited.
- Visitors must be aware of the increased risk of injury associated with wet surfaces. Particular caution is required when entering and exiting bathing tubs. The operator is liable for personal injury only where caused by a breach of its duty to prevent dangerous situations pursuant to Section 2900 of the Czech Civil Code. Damage caused solely by a visitor's negligence shall be borne by the visitor.
- Any injury must be reported immediately to staff, who will provide first aid. Late reporting may not be considered by the operator.
- The operator regularly inspects floors, tubs and other equipment and ensures supervision by trained personnel.
- Visitors must comply with all instructions issued by Beer Spa staff responsible for visitor safety and compliance with these regulations.
- Bringing personal glassware or other glass objects into the premises is strictly prohibited. Outdoor footwear is not permitted in treatment rooms.
- Manipulating, moving or damaging equipment is prohibited. Removal of any property belonging to the Beer Spa is prohibited. Entry into technical and service areas is prohibited.



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- Persons who fail to comply with these regulations may be removed from the premises without refund.
- The operator is not responsible for valuables brought onto the premises. Valuables include larger amounts of cash, jewellery, mobile phones, payment cards, etc. Any theft must be reported to staff immediately.
- In case of fire, visitors must follow the instructions of Beer Spa staff and fire emergency procedures.
- In the event of excessive contamination of the premises, the client shall pay a cleaning and sanitation fee of CZK 2,000. In the event of damage to or destruction of spa equipment, the client shall reimburse repair or replacement costs.
- The client confirms that they have read and accepted these operating regulations by signing in accordance with GDPR requirements.

IX. Important Contacts

Fire Brigade	150
Emergency Medical Service	155
Police	158
Reception	481 770 704

The first-aid kit is located at the reception desk.

These Operating Regulations become effective on 1 November 2025.

Ing. Libor Stejskal

Manažer Hotelu & Zámku Svijany



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